



# Audio Conferencing

## International access numbers

### Frequently asked questions

#### Can I use my conferencing account from abroad?

Of course, you can use the international access numbers list provided by Arkadin or the standard (domestic) toll number listed on your access card when travelling abroad. In some countries, you have the choice between a local toll and/or a toll-free number.

#### If my participants are in a country that is not listed, how do they access my conference call?

If there is no number available for the country your participants are in, you can provide your standard (domestic) toll access number. Participants would dial your country code prefix + the toll number on your access card.

#### Why would I provide my international participants with a country-specific toll-free number?

You would provide a country specific toll-free number to your participants if you do not want them to pay to join your conference call. When participants use the international toll-free numbers, all charges will be billed to the Moderator of the conference, which includes the local toll-free charges + ArkadinAnytime service charges.

#### Why would I provide my international conference call participants with a country-specific toll number?

The country-specific international access numbers provided by Arkadin will allow your participants to dial a local number and be billed with local charges, which eliminates additional long distance country-to-country charges for your participants. The moderator still pays for the ArkadinAnytime service charges.

#### Why does the toll free number not work from landline?

Your existing service provider may not support the toll free number that you are calling.

#### Why does the toll free number not work from my mobile?

Your existing service provider may not support the toll free number that you are calling. If you are using an iPhone, we have a free application that can initiate a dial out to your mobile phone. Search the Apple appstore under Arkadin to download this free app.

#### Why does the toll free number not work from landline?

Most hotels do not allow the usage of toll free numbers.

### How to Start My Audio Conference

Step 1: Dial your Access Number

Step 2: Enter your Moderator PIN code, followed by the # key  
(Participants enter the Participant PIN code)

To access your conference call within Hong Kong, dial: Hong Kong Local Access Number **3005 2000**.

To access your conference call out of Hong Kong, dial **+852 3005 2000** or one of the International Access Numbers listed below.

Country	Toll-Free	Toll
Argentina	800 666 3307	
Australia	1800 356 465	+61 2 8073 0479 +61 3 9008 4322
Austria	0800 291 110	
Belgium	080 071 809	
Brazil	0800 891 1922	
Canada	1866 869 1825	+1(416) 849 8307
Chile	1230 020 2112	
China	800 876 8626	400 6588 157
Czech Republic	80070 1469	+420 (2) 9633 5625
Denmark	8088 6026	
Finland	0800 114 370	+358 (09)817 10307
France	0805 632 002	+33 (01) 7304 5345
Germany	0800 000 3612	+49 (030) 590024811 +49 (06) 92222 33999 +49 (08) 92030 30111
Greece	0080 012 7178	
Guam	1866 652 8981	
Hungary	068 001 8223	
India	1800 200 4244	+91 (22) 3301 9420
Indonesia	0018 0365 7894	
Ireland	1800 657 093	
Israel	180 921 4963	
Italy	800 149 861	+39 (064) 5230411
Japan	005 3112 1852	+81 (3) 5050 5023
Luxembourg	8002 7188	
Macau	0800 265	
Malaysia	1800 816 145	+60 (03) 2053 5036
Mexico	001 866 220 8549	
Netherlands	0800 022 0733	+31 20794 7949
New Zealand	0800 449 763	
Norway	8001 6199	
Philippines	1800 1651 0443	
Poland	0080 0121 2346	
Portugal	800 860 524	
Russia	8108 002 625 1012	
Singapore	800 120 5959	+65 3158 2040
Slovakia	0800 001 253	
South Africa	0800 990 587	+27 1 1589 8354
South Korea	0079 814 800 6847	+82 (02) 3483 7263
Spain	900 941 847	+34 991) 788 9873
Sri Lanka	247 3173	
Sweden	020 790 509	+46 (08) 5052 0411
Switzerland	0800 561 738	+41 225 809 033
Taiwan	0080 113 6336	+886 (2) 8723 1010
Thailand	0018 0065 6852	
Trinidad and Tobago	1800 979 0931	
Turkey	0080085296503	
United Arab Emirates	8000 4447 013	
UK	0800 279 7818	+44 20 7153 9157
USA	1866 549 1292	+1 631 7298 507
Vietnam	1800 4815	+84 (04) 4458 3282